600 Brickell Avenue Suite 2800 Miami, Florida 33131
www.zvstus.com

Terms and Conditions

Privacy Policy Notice: For more information, including a copy of the policy please visit www.zvstus.com.

Business Continuity Plan: FINRA Rule 4370 requires the disclosure of Zinvest's business continuity plan in the event an interruption occurs to Zinvest's normal course of business. For more information about the business continuity plan, please visit www.zvstus.com.

FINRA BrokerCheck Program: Investors may request disclosable background information on any US licensed broker dealer via FINRA's BrokerCheck, a free online tool. Visit www.brokercheck.finra.org. Additionally, FINRA has a brochure that describes the BrokerCheck program. You may obtain this brochure either through the FINRA web site, www.finra.org or by calling 800-289-9999, the BrokerCheck Hotline Number.

Customer Complaints: To file a complaint regarding Zinvest, an employee of Zinvest, or services provided to you by Zinvest contact: *Zinvest Financial Service, LLC, Attn: Chief Compliance Officer 600 Brickell Avenue Suite 2800 Miami, FL 33131*; Phone: 1- 866-808-3569

SIPC: FINRA Rule 2266 requires Zinvest to disclose the Securities Investor Protection Corporation (SIPC) contact information. Information regarding SIPC, including the SIPC Information Brochure, may be obtained by contacting SIPC directly through www.sipc.org or by telephone 202-371-8300.

SIPC protects against the loss of client securities up to a total of $500,000 (of which $250,000 may be in cash) per client in each separate capacity. Money market funds are considered to be securities for SIPC purposes. SIPC does not cover market losses, and it does not cover certain types of investments such as commodity and futures contracts, currency and investment contracts (such as limited partnerships), fixed annuity contracts, physical commodities, and foreign currency.

In general, account protection limits are per single client, even though a client may maintain several different accounts. However, when a client holds accounts in separate capacities (for example, single account, joint account or trustee account), each of these accounts may be protected up to the specific amounts.

Important AML Information for Opening a New Account: To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify and record information that identifies each person who opens an account. What this means for you: When you open an account

with Zinvest, we will ask for your name, address, and any other information that will allow us to identify you. We may also ask to see other identifying documents.

Cost Basis: Cost basis and tax lot reporting are offered and conducted by Wall Street Concepts, Inc. (WSC). WSC is a separate company and is not affiliated with Zinvest. Zinvest does not guarantee the accuracy of the information and data provided.

Current Market Prices: The market values of securities have been obtained, if available, from quotation services and other independent sources. Values are based on the closing price, the mean between the bid and asking prices, or other methods. If no market value is available from a quotation service or other independent source, the security is subject to being reflected as Not Available (NA).

Trade Confirmations – Rule 10b-10: All confirmations are transmitted on the transaction date and available electronically via the Velox Customer Portal.

Monthly Statements: Statements are produced on a monthly basis and are available via the Velox Customer Portal unless there is no account activity. In the event the account has no activity, a quarterly statement will be provided. "Account activity" includes, but is not limited to, purchases, sales, interest credits or debits, charges or credits, dividend payments, transfer activity, securities receipts or deliveries, and/or journal entries relating to securities of funds in the possession or control of Zinvest. You are required to promptly report any inaccuracy or discrepancy in your account and to re-confirm in writing, any oral communications to protect your rights under the Securities Investor Protection Act (SIPA).

Disclosure of Credit Terms of Margin Loans SEC Rule 10b-16: The terms, conditions, and risks applicable to margin loans are detailed in the Customer Margin Agreement provided by Velox Clearing LLC during the account opening process. Please review the Margin Disclosure Statement for further details on how interest is calculated and the risks associated with margin trading.

Free Credit Balances - SEC Rule 15c3-2 and 3: Velox Clearing LLC, as the clearing firm carrying your account, may use free credit balances in your account in the ordinary course of its business, which are payable to you on demand. Zinvest does not hold or have access to your funds.

Technology Disclosure: Zinvest is not responsible for any performance or communication issues relating to any third-party technology including but not limited to order management or portfolio management systems. Third Party Technology includes wiring, computer hardware, software, communication line access, networking devices, and all other third-party software, hardware or systems that you may use to access the markets.

Viruses: You and Zinvest agree to undertake reasonable efforts to ensure that no virus or other malware ("Virus") is transmitted from IT Systems or software to the IT Systems of the other party, including through the use of Virus protection, detection and eradication technology consistent with leading industry standards and practices. If either party identifies any such Virus, that party promptly shall notify the other party. If a Virus is introduced to the IT Systems of either party by the other party's use or provision of the Services (as applicable) the party that introduced the Virus shall cooperate at its expense with the other party to eradicate, and limit the adverse effects of, the Virus on that other party and that other party's IT Systems.

Market Access Risk Controls: All orders executed by Zinvest are subjected to pre-trade risk management and regulatory checks prior to routing for execution. If your order triggers one of these controls, we reserve the right to reject the order, or to execute the order on a delayed basis after additional review.

Trading Session Times:
Pre- Market Trading**:** 4:00am to 9:30am (ET) each business day.
After-Market Trading**:** 4:00pm to 8:00pm (ET) each business day.

Extended Hours Trading Risk Disclosure Statement- FINRA Rule 2265: For a copy of the disclosure statement, please visit www.zvstus.com.

Day Trading Risk Disclosure Statement- FINRA Rule 2270: For a copy of the disclosure statement, please visit www.zvstus.com.

Order Routing and Payment for Order Flow: Zinvest acts as an introducing broker-dealer and transmits all customer equity and option orders to our clearing firm, Velox Clearing LLC ("Velox"), for routing, execution, and clearing. Zinvest does not make independent order routing decisions. Therefore, pursuant to SEC Rule 606(a)(1), Zinvest relies upon and adopts Velox's quarterly reports, which disclose specific information about their order routing practices for non-directed orders in NMS stocks and option contracts in NMS securities.

Velox sends certain equity orders to exchanges, electronic communication networks, or other broker-dealers during normal business hours and extended trading sessions. Some of those market centers provide payments to Velox, or charge access fees depending upon the characteristics of the order and any subsequent execution. Velox also receives payments for directing listed options order flow to certain option exchanges, generally in the form of a per-option contract cash payment. Velox discloses all required information pertaining to this rule, and the applicable 606 Reports can be found on the internet at: https://resources.velox-global.com/index.php/documents/.

Furthermore, pursuant to SEC Rule 606(b)(1) and 606(b)(3), customers have the right to request specific details regarding the routing and execution of their orders. Upon written request, you may obtain the identity of the venue to which your orders were routed for execution in the six months prior to your request, whether the orders were directed or non-directed, and the time of the transactions that may have resulted from such orders. Zinvest will coordinate with Velox to provide this specific disclosure to you. All such requests should be addressed to Zinvest at support@zvstus.com.

Financial Condition and Net Capital
Zinvest is subject to the SEC Uniform Net Capital Rule (SEC Rule 15c3-1). A copy of Zinvest's most recent Statement of Financial Condition, which includes our Net Capital disclosure, is available for review in the "Financial Condition" section of our website at www.zvstus.com, or will be provided to you upon written request to support@zvstus.com.